

Oracle User Productivity Kit- Best Practice for End User Adoption

Oracle's User Productivity Kit (UPK) is a synchronized content development platform that provides value throughout the entire project lifecycle from the blueprinting to the go-live.

Let the iLearn team maximize your investment by reducing costs to develop and deploy your UPK content. We create materials like system process documents, test scripts, simulations, instructor and student manuals, job aids, and in-application performance support.



User Productivity Kit Solutions

- ✓ **Technical Health Check.** We will assess your current UPK state and help you evaluate what it takes to properly install the Client, ensure your Developers have the proper security and access and set it up for in-application support.
- ✓ **UPK Standards, Prototype and Library Design.** We'll help you create the right standards for your organization including which modes to use, as well as develop a prototype to ensure everyone is creating and publishing to a consistent model. We define your audience by location, role, language, and security.
- ✓ **Content Uplift to the Latest Release.** Our UPK production team can uplift your current UPK topics with minimal burden to your internal team by focusing on the net changes and pertinent process changes without having to reinvent the wheel.
- ✓ **Full UPK Development.** From complex courses to simple tutorials, we have models to leverage pre-built content and uplift current scripts or create an entire new library of training materials.
- ✓ **Project Testing and Resources.** UPK supports all types of testing on a project that we can be utilized to test for accurate implementation. We can help review the organization structure and work with key contacts for JDE and technical questions throughout the entire project lifecycle.
- ✓ **Change, Communication & Training (CCT).** We'll meet training goals and objectives to provide repeatable system process documentation, increasing user adoption and excitement. We can establish a project plan, rollout timeline, business segment definition and inclusion, training locations, remote considerations, key content, required approvers of UPK content, site champions, and trainers.

"The iLearn team did a great job recreating our UPKs. It was refreshing to work with a team that has a commitment to excellence and pays close attention to detail." - Steven Armstrong, El Paso County